Subject: Your chat transcript with www.cils-international.com (17 Oct 2024, 12:05 PM GMT)

Date: Thursday, 17 October 2024 at 14.28.32 Central European Summer Time

From: Chat Transcript

To: Chelsea Alene Graham

Du får ikke ofte mails fra noreply@zopim.com. Få mere at vide om, hvorfor dette er vigtigt

Chat Transcript with Chelsea Graham

(12:05:21)	*** Chelsea Graham joined the chat ***
(12:05:21)	Chelsea Graham
	Hello, I require help determining the ink on my labels and if they at safe to be submerged in alcohol or on the outside of jars containing alcohol. The product code on my order is E35-C10884 Plus I have this additional information:
	Base Substrate: CILS-8100M Matt White Polyester
	Adhesive Type: Permanent Solvent Acrylic
(12:06:44)	*** Lewis Manville joined the chat ***
(12:07:10)	Lewis Manville
"	Hi Chelsea, Thank you for getting in touch
(12:08:58)	Lewis Manville
	Just a question how long will they be submerged in alcohol for?
(12:10:28)	Chelsea Graham
	These would be accompanying specimens preserved in alcohol in
	jars, so the idea is that they would be submerge in alcohol for ever
	(Hopefully have a long lifespan, so context of the specimen would not be lost).
(12:14:43)	Lewis Manville
	Yes, the labels and ribbon are alcohol resistant but for something this specific then we would always recommend the end user to te
(12:15:12)	Chelsea Graham
	Can you please confirm the ink for me? I can't seem to find that information.
(12:16:04)	Lewis Manville
	the ribbon is our own ribbon which is our CILS-TTR-ARA1-110/300 and this is a resin ribbon
(12:20:05)	Chelsea Graham
	Thank you, Lewis. Are there any spec sheets that you may be able provide about the ink, adhesive, or base substrate?
(12:21:08)	Lewis Manville
	Yes i can send over a datasheet for the labels and ribbon. Would y be looking at purchasing some more for this study. We can supply blank labels with the correct ribbon for you to print in house.
(12:22:55)	Chelsea Graham I think that my colleague wants to know if she can use these label with some botanical specimens that are preserved in alcohol. We have only been using them on the botanical sheets with pressed

flowers so far. We may want to test if this works and then perhaps we could look to order more in the future, but I don't suspect that

will be for a year or so, most likely.

(12:23:57) Chelsea Graham

I would really appreciate it if you could send those spec sheets for me to provide for my colleague at the Herbarium. My email address

is chelsea.graham@snm.ku.dk

(12:26:12) Lewis Manville

Hi Chelsea i am going to send the datasheets over to you now thank

you,

(12:28:11) Chelsea Graham

Thank you very much. I appreciate that. Have a nice day!

(12:28:30) *** Chelsea Graham left the chat ***

NAME Chelsea Graham

EMAIL __

PHONE —

LOCATION Copenhagen, Capital Region, Denmark

URL https://www.cils-international.com/en

DEPARTMENT —

SERVED BY Lewis Manville

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